

***Abstract of the Disclosure***

A method and system for providing locally generated prompts/announcements from a centralized source is presented in which voice and text files can be downloaded from a centralized server to a client device. The client device can include a telecommunications gateway which supports telephony services provided over a Hybrid Fiber Coaxial (HFC) network. By downloading files which are appropriate for the user, the client side receives and stores an appropriate subset of the prompt/announcement files available on the server.